Network Engineer

Job reference (000000000000)

Job Title	Network Engineer	Job Family	P&T - IT
Grade	Kochi Level 02	Reports to	Infrastructure Solutions Manager
Location	Kochi	Team Size	No direct or indirect reports

About the role:

We are seeking a proactive Network Engineer to join our Network Operations Centre (NOC) team. You will be responsible for the ongoing management and maintenance across the network connecting Zellis customer-facing and internal systems.

As a member of the Network Operations Centre (NOC) team, you will be an essential part of a highly skilled Infrastructure team at Zellis. You will work alongside colleagues across Customer IT, security and production engineering teams providing critical support to our Customer IT network infrastructure across both the public cloud environment and within our datacentres.

You will also be responsible for responding to technical problems, providing technical support, alert management and optimizing network performance.

Role Accountabilities and responsibilities:

In this role your key responsibilities will be:

- Manage and support network infrastructure and solutions in Microsoft Azure and datacentres.
- Provides technical network support to resolve connectivity issues for customers and colleagues.
- Configure and maintain Azure Virtual networks (Vnets), VPNs, Azure Firewall, Load Balancers, Network Service Groups (NSGs) and Private Link.
- Lead the technical planning of network changes within the public cloud and datacentre environments.
- Monitoring of our Customer and Internal network architecture, proactively identifying and troubleshooting network issues in Azure environments and datacentre environments.
- Work closely with teams across Customer IT and security to maintain network integrity and performance.
- Contribute to the design and implementation of network projects working alongside solution architects.
- Maintain network support documentation, implementation plans and diagrams.
- Supporting the team with knowledge share, documentation and contribution at team meetings.

Making People feel appreciated for the work they do.

Network Engineer

Essential Skills:

- Experience within information technology focused on networking.
- Experience maintaining Azure networking services including firewall, load balancer, VPN Gateway, Private link and service endpoints.
- Understanding of Azure virtual networks (VNets), subnetting, peering and NSGs.
- Understanding of interior and exterior gateway routing protocols.
- Experience with infrastructure as code using Terraform.
- Maintaining Cisco & Cisco Meraki switching and wireless, Cisco security including NGFW.
- Maintaining F5 Load Balancer appliances.
- Effective incident management and problem-solving experience.
- Experience using service management and monitoring systems.
- Planning activities, engaging with stakeholders on network changes and implementation.
- Strong communication skills at all levels.

People Leadership / Team Leadership:

This role does not have any direct people line management responsibilities

Special Circumstances / Other Requirements e.g. travel requirements, working arrangements etc

About Zellis

Zellis is the leading provider of payroll and HR solutions for the UK and Ireland.
Together with Benefex and Moorepay, we form the Zellis Group, serving a vast array of companies across every vertical and industry.

Our purpose is to make people feel appreciated for the work they do – through precision, choice, and magic.

Our history
We have over 50 years of heritage and industry experience – and we've been ahead of the curve throughout. More than half a century ago, we were founded as Peterborough Data Processing. Quite a lot has changed since then – not least our name.
We were acquired by Northgate, becoming NorthgateArinso in 2007 and NGA Human Resources UK and Ireland in 2014, where we were joined by Moorepay. In 2018, the UK and Ireland division was sold to Bain Capital and now we operate as a standalone company.
After acquiring Benefex, we're now even better equipped to serve the complex needs of our customers.

Making People feel appreciated for the work they do.

Our vision
Our vision is to be the clear leader in pay, reward, analytics, and people experiences. There's nothing more important to us than building trusting and beneficial relationships with our customers, using our size, scale, and breadth of experience to offer tailored solutions that precisely meet their business needs. We design solutions that keep our customers ahead of change as they navigate the regulatory complexity and workforce uncertainty which exists in today's business landscape. At the heart of everything we do are our highly qualified payroll and HR experts, who are committed to delivering first-class customer service at all times.

We're proud of our culture
At Zellis we work hard to create a culture where people want to join, belong to, and be part of a progressive organisation. We're committed to recruiting and retaining a diverse and inclusive workforce that is representative of the customers we serve and the communities we operate in.

Our values, which were defined with input from all of our 2,000 colleagues, are not empty words on a poster. They reflect who we are, and how we operate as a business

Unstoppable together

We **work together** to achieve amazing results.

We are **inclusive**, celebrating differences and respecting others.

Always learning

We build **expertise** in ourselves and others.

We are **dynamic**, always looking for better ways.

Make it count

We work with **precision** and pace.

We take **ownership** for what we do and how we do it matters.