# Data Insights Analyst (Kochi)

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| Job title | Data Insights Analyst | Job family | ZMS – Business Support & Transformation |
| **Grade** | Kochi Level 2 | **Reports to** | Sr. Manager - Transformation |
| **Location** | Hybrid – Kochi Office | **Team size** | No DRs |

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| About the role: |
| As part of our Data Insights team within the Zellis Managed Services function, this is a key role working alongside our Reporting and Insights Analysts and key internal stakeholders to maximise the value of our own data. Key responsibilities will include data extraction and transformation, data modelling and creating and maintaining ongoing data products with supporting documentation. |
| **Role accountabilities and responsibilities:** |
| **In this role your key responsibilities will be:**   * Generate actionable insights by analysing a wide range of Operational and Customer data sets and effectively joining the dots to align output to wider business delivery and objectives. * Establish and maintain strong relationships with the Data Insights team and a broader set of internal stakeholders through attendance in meetings, gaining a clear understanding of business objectives, owning of Insights delivery and follow-on actions. * Extract, collate and explore data from existing platforms alongside making recommendations for additional datasets in support of developing new insights. * Work with the wider team to cleanse and document existing datasets to support the maintenance and development of reporting and insights.   **Essential Skills:**   * Able to identify various data sources that meet stakeholder requirements. * Proficient in modelling data in relation to business problems through use of tools such as SQL, Python, or R. * Strong commercial awareness and understanding of turning data into business value through identification of trends or patterns. * Analytical approach to work with high level of attention to detail. * Good understanding of statistical methods including regression analysis and sampling. * Ability to communicate key findings effectively to both technical and non-technical stakeholders. |
| **Special circumstances / Other requirements e.g. travel requirements, working arrangements etc** |
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| About Zellis Group |
| We are Zellis Group. The UK and Ireland’s leading provider of pay, reward, analytics and people experiences.  Zellis Group consists of three companies - Zellis, Moorepay and Benefex - who provide services to different customers and have the autonomy to design and deliver products to meet their unique needs. We are three distinct and successful businesses, but there is power as a group.  Our overall purpose is to *power exceptional employee experiences so you and your people do better*.  **Our history**  We have over 50 years of heritage and industry experience – and we’ve been ahead of the curve throughout.  More than half a century ago, we were founded as Peterborough Data Processing. Quite a lot has changed since then – not least our name.  We were acquired by Northgate, becoming NorthgateArinso in 2007 and NGA Human Resources UK and Ireland in 2014, where we were joined by Moorepay. In 2018, the UK and Ireland division was sold to Bain Capital and now we operate as a standalone company.  After acquiring Benefex, we’re now even better equipped to serve the complex needs of our customers.  In September 2020 we launched Zellis HCM Cloud, the exciting next evolution of ResourceLink, our flagship payroll and HR solution.  **We’re proud of our culture**  At Zellis we work hard to create a culture where people want to join, belong to, and be part of a progressive organisation. We’re committed to recruiting and retaining a diverse and inclusive workforce that is representative of the customers we serve and the communities we operate in.  **Our values,** which were defined with input from all of our 2,000 colleagues, are not empty words on a poster. They reflect who we are, and how we operate as a business.  A screenshot of a computer  Description automatically generated |

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