|  |  |
| --- | --- |
| Company | Moorepay |
| Place of work | Swinton/hybrid |
| Team | Marketing |
| Main office | Swinton, Greater Manchester |
| Contract Type | Permanent |
| Hrs p/w | 37.5 |

# **System Integrations Manager**

## About the role

## The System Integrations (IPAAS) Manager is a new position within the Operations arm of the Moorepay marketing team. The role will work x-functionally, working with core stakeholders in the data leadership and data operations communities within Moorepay/Zellis to deliver bullet-proof platform integrations across our CRM and customer-supporting application estate.

The role-holder will be responsible for all documentation, setup and maintenance of integrations created via direct connectors and through our IPAAS platform (Workato), as well as any associated training and communication required. This role is critical to unlocking the value of our data within the Moorepay Data Platform for operational roles.

Building close relationships with the Data Systems Manager, platform owners and wider leadership community, the role-holder will be working primarily within Workato as well as all associated systems and applications.

## Key Skills

* Solution-oriented mindset and logical thinker
* Focus on continuous improvement/+1% methodology
* Takes ownership of their learning – recognises gaps and new opportunities and applies learning to daily activities
* Strong understanding of IPAAS engineering, solution design, testing and onboarding processes
* Exemplary approach to documentation, including schematics and change controls
* Ownership and stewardship of IPAAS software within Moorepay
* Builds close working relationships with other stakeholders in and outside the business, including key members of the leadership group, data operations community, data system users and vendors/suppliers
* Highly data literate with strong data language expertise – relevant data languages (Python, Java etc) beneficial
* Knowledge of working within GDPR and other data regulatory frameworks
* Project management skills necessary to deliver integration projects on time and achieve objectives
* Prioritises accuracy and precision in their work
* Confident communicator – able to discuss complex topics in a straight-forward fashion and say what they mean
* Contribute to a positive and healthy team culture

## Key accountabilities

* 99.9% availability of CRM and core functionality
* Delivery of bulletproof, scalable integrations platform
* Delivery of Project Sunrise over FY26
* Positive and improving eNPS score

## Why you should join us at Moorepay

We’re passionate about making Moorepay a fantastic place to work for every single one of our 500 team members across the UK and India. The average service length at Moorepay is 12 years, which goes to show how much our colleagues enjoy working here.

To help make Moorepay a fantastic place to work, we focus on three things in our company culture: mental health support, a healthy work/life balance, and equal opportunities and inclusion for all.

Here’s what you’ll gain if you join our team:

* A career packed with opportunity, in a stable and growing company
* A choose-your-own benefits package, with benefits such as insurance, discounts, holiday trading, and much more
* A comprehensive programme of learning and development
* Generous pension contributions
* A competitive salary, often with performance-related bonuses and car allowances